



Competition No.: **2025-008**
Position: **Direct Service Worker**
Salary: **DSW Pay Scale: \$56,327.49 - \$78,117.43**
Conditions:

- Full Time (Unionized)

Department: **Poplar River City Unit**
Location: **1410 Mountain Avenue (Winnipeg)**
Closing Date: **Open until filled**
How to apply: **Email: hr@secfs.ca Fax: 204-594-0499**

Reporting to the Unit Supervisor, the Direct Service Worker delivers protection and prevention services to children and families within the assigned Southeast First Nation community, managing caseloads focused on Family Protection and Children-In-Care. This role emphasizes effective case management, crisis intervention, and ensuring the well-being of children, while maintaining compliance with all applicable Child and Family Services acts, regulations, and standards.

RESPONSIBILITIES:

- Providing protection and prevention services to the children and families of the designated First Nations community.
- Carrying and managing caseloads specific to Family Protection and Children-In-Care within prescribed timelines.
- Working in and intervening with crisis situations in an appropriate and timely manner.
- Establishing and maintaining partnerships with community resources for clients as well as team members.
- Participating in Agency events, training and working flexible hours as required.
- Group facilitation; team building and decision-making; taking initiative; problem-solving, leading, planning, coordinating, and facilitating meetings; de-escalating conflict; and providing solutions.
- Excellent case and file management skills; stress management; time management; and documentation detail (e.g., CFSIS, IM, etc.).
- Working in a team-based environment as well as independent responsibilities.
- Willing and able to travel to designated First Nations communities and rural areas as required.

QUALIFICATIONS:

- Bachelor of Social Work (an equivalent combination of education and experience may be considered).
- A minimum of two (2) years' experience in front-line case management with Children-in-Care and families.
- Experience conducting investigations including gathering and analyzing information to implement appropriate action(s).
- Demonstrated working knowledge of and familiarity with:
 - Indigenous culture and an understanding of the rural cultural environment.
 - *The Child and Family Services Act; The Adoption Act; An Act respecting First Nations, Inuit and Métis children, youth, and families*; Indigenous child welfare practices; First Nations history; and colonization.
 - Crisis intervention; child protection investigations; assessment of high-risk situations to determine appropriate response times.
 - Substance abuse; family violence; child abuse/neglect; grief and loss issues; and community resources.
- Excellent verbal and written communication skills (specific to documentation and report writing).
- Working knowledge of Microsoft Office (i.e., Word, Excel, and Outlook), CFSIS, and IM.
- Valid driver's license; a reliable vehicle.
- Satisfactory Criminal Record; Child Abuse Registry; and Prior Contact Check.

Preference will be given to Southeast members and Indigenous candidates (First Nations, Métis, or Inuit) meeting the position requirements. **All Indigenous applicants are asked to self-declare within their cover letter.** We thank all applicants; however, only those candidates selected for an interview will be contacted.

We offer competitive wages and an exceptional benefits package.